



February 1, 2007

To whom it may concern:

Electric Arrow

For over a year, Electric Arrow has provided simple, secure online, print-at-home admission tickets to patrons of the Pennsylvania Renaissance Faire, The Celtic Fling & Highland Games and The PA Celtic Music Fest.

Electric Arrow has worked with Faire staff to successfully complete our current ticketing system "wish list" allowing us to confidently introduce the next phase of online ticketing to our patrons in 2007. In addition to general admission, season pass and multi-day pass admission, the new online ticketing system will allow patrons to purchase limited seating tickets for our productions held inside Mount Hope Mansion. The easy-to-access reporting provided by Electric Arrow for online sales and ticket scanning has become a cornerstone of bookkeeping and marketing efforts by the Faire.

The geographical divide between Electric Arrow in Washington and the Faire in Pennsylvania is effectively bridged by their inexhaustible, all-day support by phone and email. Terry Howisey, Vice President of Marketing, can expedite requests, answer questions and brainstorm unique possibilities for your online ticketing sales efforts. He can be reached at (206) 529-5192 or by email to terry@electricarrow.com and is looking forward to the opportunity to solve your needs for online ticketing.

I can confidently recommend Electric Arrow as a solid and reliable source for online ticketing and know that the relationship between Electric Arrow and the Pennsylvania Renaissance Faire will continue to prosper through our collective desire to offer guests the most up-to-date, efficient online ticketing system available.

Very truly yours,

Scott Bowser
General Manager
Pennsylvania Renaissance Faire